



EAMS SYSTEM SECURITY UPGRADE [AFPEX]

11 Oct 21.

Following on from previous communications, we are writing to you as a user of the NATS AFPEX service to update you on progress of the system upgrade. We are pleased to announce that we intend to upgrade the NATS AFPEX core system overnight from Monday 1st November to Tuesday 2nd November 2021. The outage is planned from 23:00 UTC to 03:00 UTC.

As per previous communications, users will need to prepare their system by following the guidance and downloading the necessary files, which are available on the [myAFPEX website](#).

Please note this must be completed before Monday 1st November to ensure uninterrupted service.

The guidance includes the following:

- 1) How to download the new required files
- 2) How to prepare your environment with the correct software versions required
- 3) How to install the CADAS-ATS terminal
- 4) How to log in using the website.

The guidance will allow you to make the necessary changes in advance of the transition and *this will not impact your ability to continue to use the current system until the transition takes place. Once transition takes place, access using the current method will no longer be possible.*

During the night of Monday 1st November to Tuesday 2nd November 2021 there will be an interruption to the service while data is held and transferred to the new system. Should you require any assistance, please contact us using the email address AFPEXUpgrade@nats.co.uk and we will endeavour to assist.

Please note: we are aware that there were problems with this email address up to Friday 13th August where it was rejecting emails. This issue has now been rectified.